

ERGO WELCOME

Health Insurance for Foreigners

If you need to visit a doctor, call us **immediately**
at our assistance number:

+ 420 221 860 605



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To insure is to understand.

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What to do when you need to visit a doctor:

1. Call us immediately at our non-stop **assistance number + 420 221 860 605**.
2. **Inform us of:**
 - your full name,
 - your date of birth,
 - policy number,
 - the exact situation and give us a phone number to reach you back.
3. **The assistance company will help you** to find the appropriate medical facility, it will monitor the provision of health care, it will help you to resolve the claim process in line with the conditions of your insurance policy.

If the severity of your medical condition does not allow you to contact the above assistance company before the provision of urgent medical care, in case of life threatening situations, **do so without delay within 24 hours thereafter or as soon as you are able.**



You can find this document in your language (Russian, Chinese, Vietnamese) in the website www.ergo.sk.

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